Edinburgh Health and Social Care Partnership – Visit Programme 2015-16

| Visit Date/Time | Location of Visit | Description/focus of visit | Lead/Service Lead with | Contact Details |
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| T 0.14 0046 | 5 1.6 | | responsibility to progress | |
| Tuesday 3 May 2016 | Royal Infirmary Edinburgh | Emergency Department, Acute Medical Unit and Discharge Hub | Pat Straw/Andrew Coull/Janice | Pat.Straw@nhslothian.scot.nhs.uk |
| 11.30 – 14.30 | (RIE) | | Alexander | Directorate Assistant |
| | | | | 0131 242 6926 |
| Monday 9 May 2016 | Liberton Hospital | Integrated Older People's Service (IOPS) | Pat Straw/Andrew Coull/Janice | Pat.Straw@nhslothian.scot.nhs.uk |
| 10.00 – 11.30 | | | Alexander | Directorate Assistant |
| | | | | 0131 242 6926 |
| 08.30 – 10.30 20 th June <i>or</i> 8 th August | Western General Hospital | To provide board members with an understanding of the WGH | Chris Stirling/ Emma Wilson | Emma.E.Wilson@NHSlothian.scot.nhs.uk |
| 20 June or 8 August | | campus, the unscheduled care services and challenges | | Personal Assistant |
| | | associated with patient flow | | 0131 537 1983 |
| | | | | |
| | | 08.20 Meet in the Meeting Room in Turner House | | |
| | | 08.30 – 09.00 WGH Site Safety huddle | | |
| | | 09.00 – 09.30 Visit to Minor Injuries unit, Medical Assessment | | |
| | | Unit and Surgical Assessment Unit | | |
| | | 09.45 – 10.00 Visit to Medicine of Elderly ward | | |
| | | 10.00 – 10.30 RVB Seminar Room – discussion re unscheduled | | |
| | | care flow, boarding , issues arising from visit | | |
| Part one: 6 th & Part two: 9 th June | South East Locality Hub – | To inform the IJB members of:- | Nikki Conway/ Irene Thomson | Irene.thomson@edinburgh.gov.uk |
| raitone. o & rait (wo. 5 June | Part One: Liberton Hospital | Progress to date in the development of the Hub and the | Wikki Collway) frene monison | Sector Manager |
| Part one: 14 th & Part two: 16 th | Part two: East | direction of travel required to integrate the services. | | 0131 553 8211 |
| June | Neighbourhood Centre | To demonstrate and evidence positive outcomes for service | | 0131 333 0211 |
| Julie | Neighbourhood centre | users | | |
| Part one: 27 th & Part two: 30 th | | To highlight some of the challenges in service provision and | | |
| June. | | explore potential solutions. | | |
| June. | | To enable the members to gain an insight into the diverse nature | | |
| Parts one and two will be 9am- | | of the work undertaken | | |
| 11am | | or the work and creater | | |
| | | This is a visit that needs to be undertaken in 2 parts. | | |
| | | Part One | | |
| | | Welcome at Liberton hospital by Nikki Conway. | | |
| | | Observe the Huddle undertake it's daily screening | | |
| | | A wide variety of services attend and will be able to | | |
| | | provide a brief overview of their input to the Huddle | | |
| | | and Hub. | | |
| | | Question and answer session with Nikki Conway, | | |
| | | Irene Thomson and Dawn Arundel | | |
| | | This visit will take around 1.5 hours | | |
| | | This visit will take around 1.5 mours | | |
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| Tuesday 5 th July | Royal Edinburgh Hospital | Welcome at is a visit to East Neighbourhood Centre, Craigmillar by Nikki Conway Observation of the social work screening process. Question and answer session with Screening senior Nikki Conway, Irene Thomson and Dawn Arundel This opportunity will enable to the members to observe the overlaps between community social work and the work of the hub, thus giving a clear focus on the direction of travel for future development and the potential positive impacts for the prevention of admission and early discharge. This visit would be approximately 2 hours. Ideally I would propose that the visit consists of no more than 5 members at a time. Both events occur at 9 am and ideally I would propose that the group of 5 attend parts one and two on following days. | Tim Montgomery | Tim Montgomery@nhslothian scot nhs uk |
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| Tuesday 5 th July 13.30 – 17.00 Monday 18 th July 9.30 – 12.00 Tuesday 9 th August 9.00 – 12.00 Tuesday 23 rd August 14.00 – 17.00 | Royal Edinburgh Hospital (REH) | Can be varied: 1. To see new Phase 1 hospital and discuss progress to community models of care to support and link to whole campus redesign and IJB strategic plan 2. To visit inpatient services in one or more of: adult mental health, older adult MH, LD, CAMHS, substance misuse 3. To visit and understand the regional services: forensic, custody healthcare, prison healthcare, eating disorders, veterans and trauma, psychotherapy We will respond to IJB members wishes and can put a programme together for them depending on their emphasis. I have provided dates when Alex McMahon will be at REH. | Tim Montgomery | Tim.Montgomery@nhslothian.scot.nhs.uk Director of Operations 0131 537 6402 |
| Monday 11 July Friday 12 August 9.00 – 12.00 or 13.30 -16.30 | Astley Ainslie Hospital | Opportunity to understand the in-patient and out-patient services delivered in Astley Ainslie Hospital including SMART Centre | Sheena Muir | Sheena.Muir@nhslothian.scot.nhs.uk Assistant General Manager 0131 537 9202 |
| Friday 9 th September Friday 7 October 11.00am – 14.00pm | Westerhailes Healthy Living Centre | Tackling health inequalities through headroom and Westerhailes Living Initiative | David White/ Louise Crawford | Louise.crawford@nhslothian.scot.nhs.uk Personal Assistant |
| Thursday 22 nd September 9.15am-12pm | HBCCC Setting Ellens Glen | Ellens Glen: 9.15 Tea & coffee on arrival 9.30 Dr Anderson – Overview of the service 9.50 Senior Charge Nurse Samantha Wight - Being a new member of HBCCC. 10.20 Digital Reminiscence – Deputy Charge Nurse Kirsty Jack 10.40 Project overview in Thistle Ward - Activities Co – ordinator | Maria Wilson, Caroline Lawrie | Linda.brown@nhslothian.scot.nhs.uk Caroline.lawrie@nhslothian.scot.nhs.uk |





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| | | and Senior Charge Nurse Annette Mohadeb 11.10 Link nurse role - Hawthorn Staff. 11.10-12pm Ward tours and Tea and coffee | | |
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| Friday 23rd September 9.15am -12pm | HBCCC Setting Findlay House | Findlay House: 9.15 Tea & coffee on arrival 9.30 Senior Charge Nurse Saro Mutebua Relative engagement Plan 9.50 Carer experiences 10.20 Senior Charge Nurse Fiona Ross - Fillieside 10.40 Patient centred care planning – both wards 11.10 Deputy Charge Nurse Anne Lyttle -The senses Framework and relationship centered Care 11.10-12pm Ward tours and Tea and coffee | Maria Wilson, Caroline Lawrie | Linda.brown@nhslothian.scot.nhs.uk Caroline.lawrie@nhslothian.scot.nhs.uk |
| Wednesday 19 October 2pm-4pm | Gylemuir Care Home | 1. Meet with managers and depute/team leader to outline the service purpose, aims, outcomes, current team model. Tea/coffee and home baking will be available. 2. Walk round the service to see the care home and care delivery, meet the residents. 3. Groups would have to be no more than 5 to walk round, therefore split over 2 floors 5 in each group of 2. 4. Return to the office for questions. | Marna Green | Jamie.macrae@edinburgh.gov.uk |
| Wednesday 2nd November 2pm-4pm | Drumbrae Care Home | 1. Meet with managers and selected staff to provide an outline of the service, objectives and how they are delivered, outcomes, team model. 2. Walk round the service to see the care home and care delivery, meet the residents. 3. Groups would have to be no more than 5 to walk round, therefore split into 2 groups of 5 with a manager showing them round 4. Return to the office for questions | Nikki Conway | Jamie.macrae@edinburgh.gov.uk |
| Wednesday 23rd November 9am – approx 12pm | North East Locality Hub – Bonnington Centre | To observe the NE locality hub in operation, meet members of staff involved in integrated working at the front line and to note progress made in addressing obstacles to integration and the impact this has had on productivity and outcomes for residents of the NE locality. | Angela Lindsay/ Anna Mitchell Fiona Stratton | Anna.Mitchell@nhslothian.scot.nhs.uk Personal Assistant Fiona.stratton@edinburgh.gov.uk |





| | | To visit Hibernian Football Club and hear more about the GameChanger, the public social partnership between NHS Lothian, Hibernian Community Foundation and Hibernian Football Club, which aims to harness the power of football to help tackle inequalities and promote social justice 9:00 coffee/ tea – Bonnington Centre 9:15 meet members of multidisciplinary team (including 3 rd sector agencies involved in developing hub and cluster working in the NE locality). Hear about progress in changing the model of care of at risk/ high resource individuals. Hear how the teams are developing their use of technology and information management to identify and monitor risk and to deliver appropriate plans/ support self management. Update on the impact of Integration Fund resources deployed to increase the deployment of anticipatory care plans which ensure delivery of care in the optimal setting. Opportunity to discuss the integration of the long term conditions and multimorbidity programmes within the wider community health and social care team. Opportunity to reflect with staff about new ways of working adopted and staff perceptions of the experience and impact of recent change. 10.00 – observe daily 'huddle' meeting – proactive meeting to identify all unscheduled admissions/ community dwelling residents who are immediate risk of admission and development of plans to support delivery of care as close to home as possible. Provides opportunities to discuss progress with improving integrated IT solutions, new ways of working across teams and disciplines, engagement with 3 rd sector. | | |
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| | | 10:40– travel to Hibernian Football Club 11:00 – GameChanger: Opportunity to meet with key individuals involved in innovative models of health and social care delivery | | |
| | | in the NE locality, particularly health promotion partnerships with the Hibernian Football Club, through the Public Social Partnership GameChanger. | | |
| Tuesday 6 th December Thursday 15 th December 0930-1130 | Leith Community Treatment Centre | To provide Board members of an understanding and awareness of the services on offer within the CTC, and the varying management structure. | Angela Lindsay/ Anna Mitchell | Anna.Mitchell@nhslothian.scot.nhs.uk Personal Assistant |
| | | Welcome and introductions – Angela Lindsay | | |





| Clinical / Service Provision – Dr Mike Ryan Older Peoples Rehabilitation and Assessment (OPRA) Nina Szmaites Physiotherapy – Sharon Strachan Tea / Coffee and short tour of CTC – Pat Bennett Medical Imaging – Judi Smith | (24 |
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| Medical imaging – Judi Smith OPD – Linda Wilson ECG - Diane Smith Dental – Jo Ballantyne Victoria Practice – Dr Ian McKay Speech & Language Therapy – Alison Sinclair | i |



